

eGalax Mac driver issues

A number of customers have contacted us because their eGalax driver stopped working after a Mac OS upgrade.

In this case you can always see if a later eGalax driver is available from [here](#).

If you are still having difficulty and would like to try our driver it is important that the eGalax driver is uninstalled.

We had a customer install updd driver with eGalax still installed and the eGalax driver caused a repetitive kernel panic such that the Mac system needed booting in [safe mode](#) and the eGalax driver removed manually as per [these instructions](#) (that we found on the web).

Note - The delete /System/Library/Extensions/CUSBInterfce.kext should be delete /System/Library/Extensions/CUSBInterface.kext.

Touch-Base Support

<http://support.touch-base.com/Knowledgebase/50461/eGalax-Mac-driver-issues>